



CORONAVIRUS COVID-19



To protect yourself and others please WASH YOUR HANDS FREQUENTLY

At AAA Care Solutions, the health, safety and wellbeing of our Clients and Colleagues are always our top priorities. We have therefore taken comprehensive action to prepare for and respond to the growing COVID-19 (Coronavirus) outbreak in the UK.

This page details the latest advice from AAA Care Solutions about the steps we are taking to reduce the risk of spread of Covid-19 to our clients and colleagues. This information is intended for AAA Care Solutions Clients and Colleagues.

Our Response

We advise our colleagues to limit non-essential visits from or visitors to their homes until further notice.

We have not taken this decision lightly, but we know any visitors, including relatives and loved ones, would want us to do everything possible to keep our colleagues who provide care services to our clients in a safe and healthy condition.

Non-essential visits include routine visits from Relatives and loved ones, visits from individuals such as hairdressers and from professionals and contractors carrying out non-essential services to your homes should be postponed.

If you can delay your visit or achieve its purpose via another method (i.e. through a phone Call or video call) please do so. In doing so, we shall break the outbreak both in our homes and the care homes we work with.

We shall continuously provide transport to our carers to limit the rate of inevitably acquiring Covid-19 through public transport. However Carers who come from very far have been advised to use our staff residence and we continuously liaise with our clients to provide temporary accommodation to our staff so that they are confined in one area hence reducing the potential risk of spread from outsiders.

To all our colleagues please do not attempt to arrange any shifts with us to work in any of the care or nursing home we supply if you currently feel unwell, particularly if you have a cough, a fever or high temperature, or have shortness of breath, or if you have been in



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contact with someone who may have Coronavirus. If you have any symptoms above please contact us so that we can cancel your shift immediately.

For comprehensive information about the Coronavirus itself, please visit either <https://www.gov.uk/coronavirus> or NHS websites, or if you are concerned you or someone you are in contact with a person who has Coronavirus call 111.